

# Office Furnishings

# City of Calgary

Purchasing Handbook 2015

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# shop@McCrums.com

McCrum's has provided an online catalog for your use on day-to-day purchases. The website allows you to access standard City of Calgary products 24/7 for transactional items like:

- Desking
- Panels
- Storage
- Chairs
- Lounge Furniture
- Tables
- Accessories

Go to: **www.mccrums.com** and use the customer sign in located in the upper right hand corner to create your shopping list today!

Username: furnitureprojects@calgary.ca

Password: coc





#### Home

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#### McCrum's is a full-service office furniture dealership

It's simple. We combine a wide range of furniture products with unmatched local knowledge to create practical and functional workplace solutions. This enables us to translate how our clients work into the right furniture for their needs.

Service. Selection. Simplicity

<sup>\*</sup>Additional sizes, finishes and products available. Please contact Space Planning (CPB) or your McCrum's Account Representative for additional details.

# **Desking - 7'x7' Asymmetrical Design**



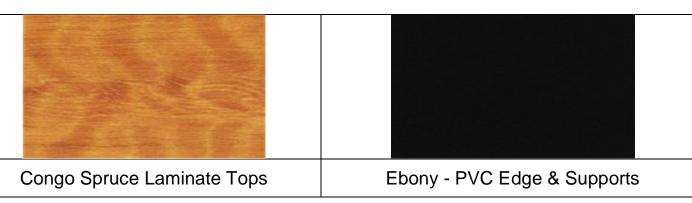
## 7'x7' Asymmetrical Components

41"w x 41"d sit/stand counterbalance corner. Height adjustable between 27" to 43" from the floor

Asymmetrical return work surfaces measuring 41"w x 29"d with legs. The C-legs are technician height adjustable between 24" – 32" from the floor

Additional size are available, please contact City of Calgary, Space Planning (CPB) or your McCrum's Account Representative for details.

## **Finishes**





# **Desking - Additional Components**



**Mobile box/file pedestal** complete with box drawer and file drawer, file bars, counterweight and casters. Individual lock and two keys.

22" d x 15" w x 21.5" h

Model #LPFNBF2215D1A

**Ebony Finish** 

City Item #177497



**Corner Modesty Panel** – Provides seated modesty in private office or open area applications.

35" w x 13"h

Model #: GMNH35

City Item #



**Return Modesty Panel** – Provides seated modesty in private office or open area applications.

41" w x 13"h

Model #: GMNH41

City Item #

## **Finishes**



Congo Spruce Laminate Tops



Ebony - PVC Edge & Supports

<sup>\*</sup>Additional sizes, finishes and products available. Please contact Space Planning (CPB) or your McCrum's Account Representative for additional details.

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## Panels - 7' x 9' Standard Workstation

51"h panels are used in open office environments and create space division and privacy.

Panels are quoted as required. A member of City of Calgary, Space Planning (CPB) or McCrum's Representative will verify the space and requirements by performing a site measurement, they will account for all internal and externals components.

# Panels Only

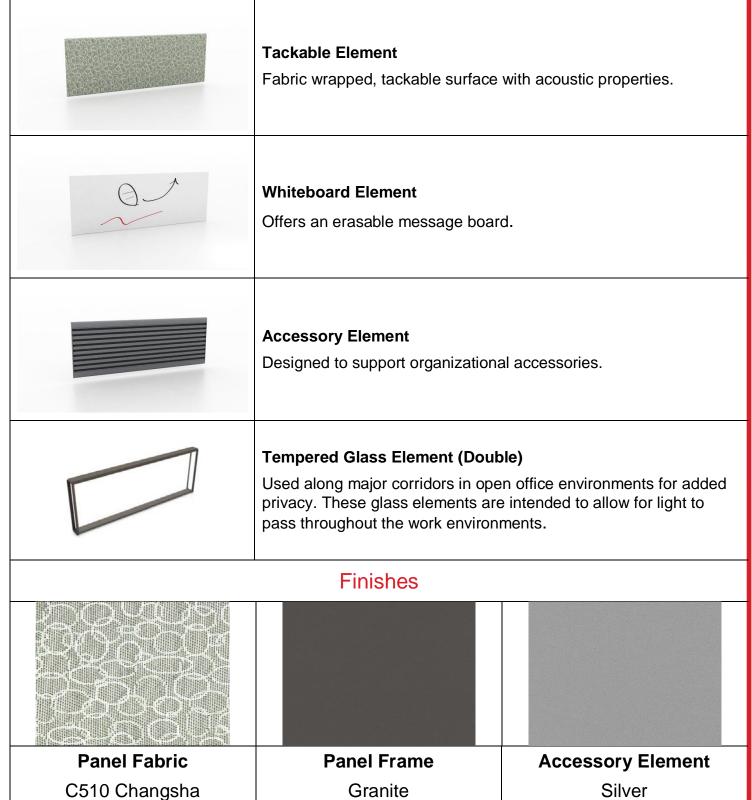


# Panels Complete with Furniture





## **Panels – Standard Elements**



<sup>\*</sup>Additional sizes, finishes and products available. Please contact Space Planning (CPB) or your McCrum's Account Representative for additional details.

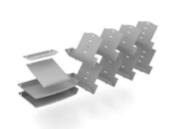
# **Panels - Accessory Packages**

Accessories are available for order in complete packages or as individual components.

#### Package 1

- (2) Paper Trays- Legal
- (5) Binder Bins
- (1) Telephone Shelf
- (1) Pencil Tray

#### City Item #179656



#### Package 2

- (2) Paper Trays- Legal
- (8) Divisional Sorters
- (1) Pencil Tray
- (1) Telephone Shelf

#### **City Item #179657**



#### Package 3

- (2) Paper Trays- Legal
- (2) Binder Bins
- (1) Pencil Tray
- (1) Telephone Shelf- Small
- (4) Vertical Organizers- Legal

#### City Item #179658

Finish - Silver



# **Panels – Individual Accessories**

	Divisional Sorter - Letter Size	
	Stores files and paper and can be flipped for right or left accessories	
	Model # PAX90	
	City Item #177517	
0.55	Divisional Sorter - Legal Size	
	Stores files and paper and can be flipped for right or left accessories	
	Model # PAX91	
	City Item #177518	
	Paper Tray - Letter size	
	Store papers and files horizontally	
	Model # PAX92	
	City Item #177519	
	Paper Tray - Legal size	
	Store papers and files horizontally	
	Model # PAX93	
	City Item #177520	
	Pencil Tray	
	Model # PAX94	
	City Item #177521	
	Binder Bin	
Stores binder and vertical files		
	Model # PAX95	
	City Item #177522	

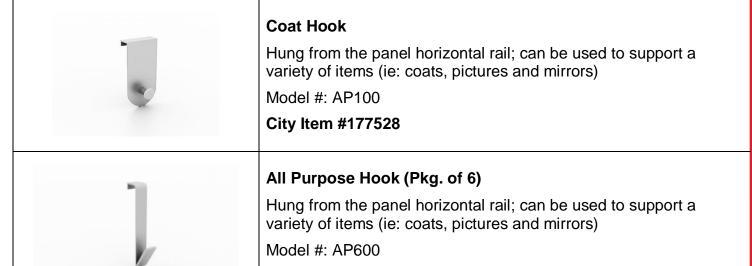
<sup>\*</sup>Additional sizes, finishes and products available. Please contact Space Planning (CPB) or your McCrum's Account Representative for additional details.

# **Panels – Individual Accessories Continued**

	Media Organizer
	Stores CDs and DVDs
	Model # PAX96
	City Item #177523
	Telephone Shelf - Small
	Equipped with wire management slots and can be used to display work in progress.
	Model # PAX97
	City Item #177524
	Telephone Shelf - Large
	Equipped with wire management slots and can be used to display work in progress.
	Model # PAX98
	City Item #177525
Vertical Sorter - Letter Size	
	Stores files and papers vertically. Additional sorters can be added to the front for a cascading storage.
	Model # PAX99
	City Item #177526
	Vertical Sorter – Legal Size
	Stores files and paper vertically. Additional sorters can be added to the front for a cascading storage.
	Model # PAX100
	City Item #177527



## Panels - Individual Accessories Continued



City Item #177529

Finish - Silver

# Filing & Storage – Lateral Files

Filing cabinets come complete with 2 hanging file bars per drawer, counterweight, lock, and two keys.



Finish - Haze



# Filing & Storage - Lockers & Combinations

	4 High Personal Storage Tower – Right hand
	Complete with 2 file drawers, half height storage cabinet with 1 adjustable shelf, and coat locker with coat rod. (51.2" high cabinet will not accommodate full length coats)
	24" d x 24" w x 51.2" h Model # LSL4224SRD1A City Item #177504
	4 High Personal Storage Tower – Left hand
	Complete with 2 file drawers, half height storage cabinet with 1 adjustable shelf, and coat locker with coat rod. (51.2" high cabinet will not accommodate full length coats)
	24" d x 24" w x 51.2" h Model # LSL4224SLD1A City Item #177503
	5 High Multi - Storage Cabinet
	Complete with 2 lateral file drawers below a 3 high closed storage cabinet with 2 adjustable shelves, 2 hanging file bars per drawer, counterweight, lock, and two keys Counterweight and locks included
	18" d x 36" w x 65.6" h Model #: LCC51C1836D1A-S City Item #177505
	5 High Multi- Storage Cabinet
	Complete with 3 lateral file drawers below a 2 high closed storage cabinet with 1 adjustable shelf. 2 hanging file bars per drawer, counterweight, lock, and two keys Counterweight and locks included
	18" d x 36" w x 65.6" h Model #: : LCC51C1836D1A City Item #177506
Finish - Haze	

# Filing & Storage - Closed Storage

2 High Closed Storage Cabinet
Complete with 1 adjustable shelf and lock.
18" d x 36" w x 27.2" h Model # LSC21C1836D1A City Item #179680
3 High Closed Storage Cabinet
Complete with 2 adjustable shelves and lock.
40" high cabinets can create collaborative file islands in the workspace (Laminate tops sold separately page 16)
18" d x 36" w x 40" h Model # LSC31C1836D1A City Item #177512
4 High Closed Storage Cabinet
Complete with 3 adjustable shelves and lock.
18" d x 36" w x 51.2" h Model # LSC41C1836D1A City Item #179681
5 High Closed Storage Cabinet
Complete with 4 adjustable shelves and lock.
18" d x 36" w x 65.6" h Model # LSC51C1836D1A City Item #177513
Finish - Haze



# Filing & Storage - Open Bookcase



#### 2 High Open Bookcase

Complete with 1 adjustable shelf

18" d x 36" w x 27.2" h

Model # LBT20C183667

15" deep bookcase are available



#### 3 High Open Bookcase

Complete with 2 adjustable shelves

18" d x 36" w x 40" h

Model # LBT30C183667

15" deep bookcase are available



#### 4 High Open Bookcase

Complete with 3 adjustable shelves

18" d x 36" w x 51.2" h

Model # LBT40C183667

15" deep bookcase are available



#### 5 High Open Bookcase

Complete with 3 adjustable shelves, and 1 fixed shelf 18" d x 36" w x 65.6" h Model # LBT50C183667 15" deep bookcase are available

## Finish - Haze

# Filing & Storage - 3 High File Island Options

File tops are intended to create a continuous surface atop 3 high storage groupings (lateral files and closed storage).

Available in three configurations:

- Rectangular top (shown)
- Bullet top
- Double bullet top

These custom tops are typically manufactured to the size and configuration required. Standard sizes are available as:

- 18" d x 36" w for 1 cabinet
- 36" d x 72" w for 4 cabinets (shown)
- 36" d x 36" for 2 cabinets back to back

Please ask City of Calgary, Space Planning (CPB) or your McCrum's Sales Representative for additional details.

## File Island



## **Finishes**

Surface Laminate	PVC Edge	Storage
Formica Geo White	Grey	Haze

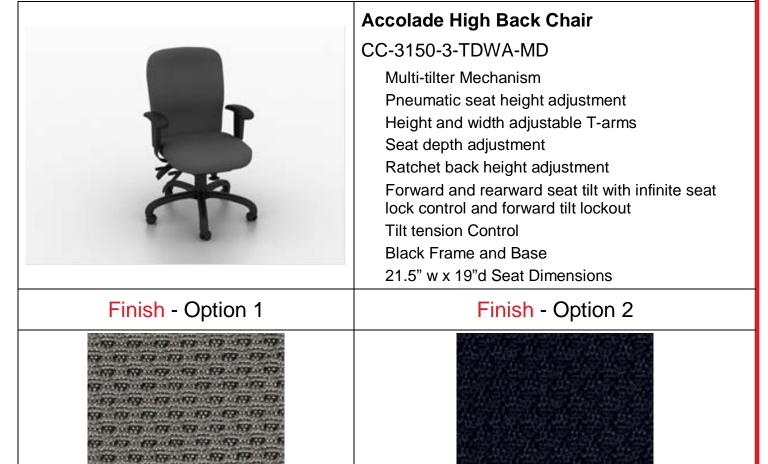


## **Chairs - Task**

OF THE PARTY OF THE

Thunderstorm RN34

City Item #177482

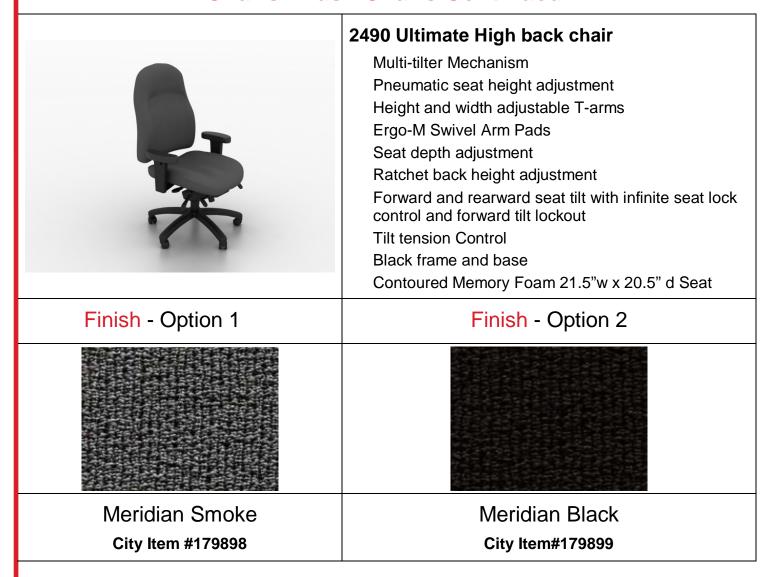


Volcanic Ash RN33

City Item #177481

<sup>\*</sup>Additional sizes, finishes and products available. Please contact Space Planning (CPB) or your McCrum's Account Representative for additional details.

## **Chairs - Task Chairs Continued**





# **Chairs - Task Chairs Continued**

	86 Low Back Task Chair
	Multi-tilter Mechanism Pneumatic seat height adjustment Height and width adjustable T-arms Ergo-M Swivel Arm Pads Seat depth adjustment Ratchet back height adjustment Forward and rearward seat tilt with infinite seat lock control and forward tilt lockout Tilt tension Control Black Frame and Base Memory Foam Contoured 19" w x 17" d Petite Seat
Finish - Option 1	Finish - Option 2
Meridian Smoke	Meridian Black
City Item #179896	City Item #179897

<sup>\*</sup>Additional sizes, finishes and products available. Please contact Space Planning (CPB) or your McCrum's Account Representative for additional details.

# **Chairs - Definitions**

Tilt Tension	Increases or decreases the chair tension to match your body weight. If the chair tilt tension is too loose, it will feel like you are being thrown out of the chair. If it is too tight, like you can't move it at all.
	To adjust: Turn the dial counter-clockwise to decrease the tension, clockwise to increase the tension.
Pneumatic Seat Height Adjustment	"Gas Lift" – Raise or lower to allow your feet to rest flat on the floor, while avoiding pressure under your thighs.
	To adjust: Crouch out of the seat slightly while pulling up on the lever to raise; pull up the lever while seated in the chair to lower.
Back Angle	Adjusts to change the angle of your torso in relation to your thighs. Makes sure your upper body is properly supported by your lower body.
	To adjust: Pull up on the lever while pushing back on the chair back to adjust.
Seat Slider	Changes the depth of the seat to accommodate the length of your thighs, while keeping your back in contact with the back rest (lumbar) and avoiding pressure behind your knees.
	To adjust: pull out on the handle at the center of the chair base. Push forward on the seat while seated on the chair until the seat pan is in the desired location.
Arm Height Adjuster	Raise or lower to support your forearm. Unsupported arms when keying or mousing can cause repetitive strain injuries in the neck, arms, and shoulders.
	<b>To adjust:</b> push the button on the underside of the outside edge of the arm caps up and pull up to raise or push down on the arm cap to lower, while the button is depressed.
Ratchet Back Height Adjustment	Raise or lower the position of the lumbar support in your lumbar area. Promotes proper posture and reduces back strain from slumping or slouching.
•	<b>To adjust:</b> Pull up on the sides of the chair back until the lumbar is in the proper position. ** This is an incremental adjustment, once you reach the top extension of the ratchet back, it will fall back to the bottom.
Forward Tilt Lock	Allows the chair to tilt forward changing the angle of your thighs in relation to the floor. Like the back angle adjustment, this ensures your body is properly supported.
	To adjust: Rotate the lever to the front of the chair and lean forward until the chair is in the desired position.
Width Adjustable Arm	Allows the outward movement of the armrests to match the shoulder breadth.
•	<b>To adjust:</b> Pull the adjustment lever forward and pull the chair arms out to the desired position. Return the lever to the original locked position.
Multiple Position Seat Tilt	Once a desired seat tilt position has been found, you can lock it in.
Lock	<b>To adjust:</b> pull up on the lever and rock the chair into the desired position. Push the lever down to lock that position. Infinite position tilt lock control mean that any degree of tilt can be locked in.



# **Chairs - Meeting Rooms**

	McCrum's	
	Supra Mid Back Chair	
	Knee-tilter mechanism, pneumatic height adjustment, black soft touch self-skinned urethane arm caps, tilt tension control and upright position tilt-lock. Black frame and base.	
	Model # 5331-2 City Item #177486 Thunderstorm RN34 City Item #177485 Volcanic Ash RN33	
	Accord Mid Back Chair	
	Fully Upholstered - Knee-tilter mechanism, pneumatic height adjustment, black soft touch self-skinned urethane arm caps, tilt tension control and upright position tilt-lock. Aluminum frame and base.	
	Model # 2671-2 City Item #179660 Thunderstorm RN34 City Item #179659 Volcanic Ash RN33	
	Accord Mid Back Chair	
	Mesh Back - Knee-tilter mechanism, pneumatic height adjustment, black soft touch self-skinned urethane arm caps, tilt tension control and upright position tilt-lock. Aluminum frame and base.	
	Model #: 2677-2 City Item #179662 Thunderstorm RN34 City Item #179661 Volcanic Ash RN33	
Finishes		
Finish - Option 1	Finish - Option 2	

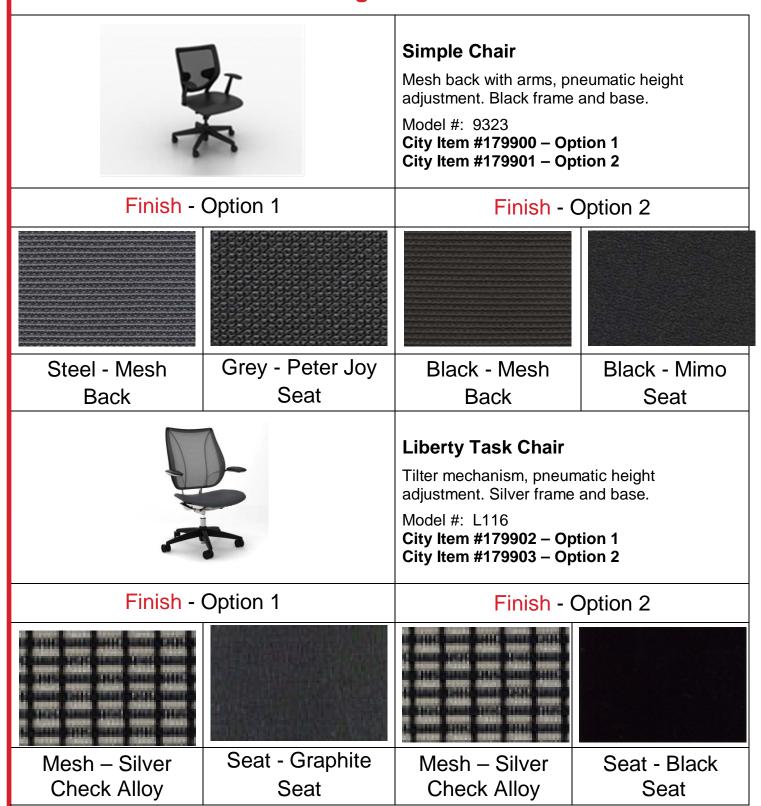
Volcanic Ash RN33

AND THE PROPERTY OF PARTY OF THE

Thunderstorm RN34

<sup>\*</sup>Additional sizes, finishes and products available. Please contact Space Planning (CPB) or your McCrum's Account Representative for additional details.

# **Chairs - Meeting Room Continued**





## **Chairs - Guest Chairs**

Features a distinctive curvilinear profile arm and includes casters.



#### **Amicus Chair**

Four leg frame with casters Upholstered seat and back pad Plastic outer shell Model #: NAMGDNU

City Item #179670 – Option 1 City Item #179669 – Option 2 City Item #179925 – Option 3



#### **Amicus Arm Chair**

Four leg frame with casters Integrated arms Upholstered seat and back pad Plastic outer shell Model #: NAMGDKU

City Item #179668 – Option 1 City Item #179667 – Option 2 City Item #179904 – Option 3

Finish - Option 1	Finish - Option 2	Finish - Option 3
Ace Grey	Earl Grey	Almond

<sup>\*</sup>Additional sizes, finishes and products available. Please contact Space Planning (CPB) or your McCrum's Account Representative for additional details.

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## **Chairs - Guest Chairs Continued**

Spinner Stools can be stored beneath a work surface when not in use.

Height adjustable between 16" and 22" high.



#### **Spinner Stool – Round**

Five star base
Pneumatic seat height adjustment
Standard casters

Model #: NACSPR

City Item #179671 – Option 1 City Item #179905 – Option 2 City Item #179906 – Option 3



## **Spinner Stool – Triangular**

Five star base
Pneumatic seat height adjustment
Standard casters

Model #: NACSPT

City Item #179672 – Option 1 City Item #179907 – Option 2 City Item #179908 – Option 3

Finish - Option 1	Finish - Option 2	Finish - Option 3
Ace Grey	Earl Grey	Almond



# **Chairs - Counter Height**



## **High Spinner Stool – Round**

Five star base

Pneumatic seat height adjustment

Standard casters

Height range (22.5 to 32.5)

Adjustable foot ring

Model #: NACSPR-S

City Item #179909 - Option 1

**City Item #179910 – Option 2** 

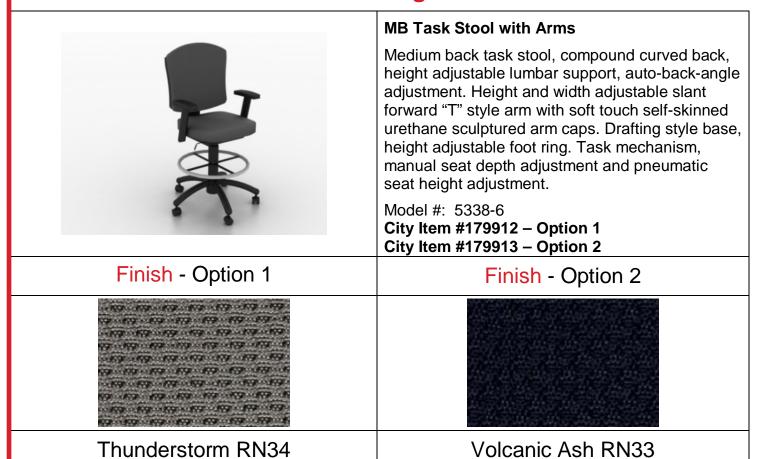
**City Item #179911 – Option 3** 

Finish - Option 1	Finish - Option 2	Finish - Option 3
Ace Grey	Earl Grey	Almond

<sup>\*</sup>Additional sizes, finishes and products available. Please contact Space Planning (CPB) or your McCrum's Account Representative for additional details.

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# **Chairs - Counter Height Continued**





# **Chairs – Occasional Stacking**

	Also Chair  Four leg base No arms Perforated poly contour back and seat Stacks 10 high Companion dolly available. Model #: 3510 City Item #179914 – Option 1 City Item #179915 – Option 2
	Also Arm Chair  Four leg base Loop arms Perforated poly contour back and seat Stacks 10 high Companion dolly available Model #: 3515 City Item #179916 – Option 1 City Item #179917 – Option 2
Finish – Option 1	Finish – Option 2
Black	White

# **Chairs – Occasional Stacking**

	Also Chair
	Four leg base No arms Perforated poly contour back and seat Stacks 10 high Companion dolly available. Model #: NNACCNC City Item #179918 – Option 1 City Item #179919 – Option 2
	Also Arm Chair
	Four leg base Loop arms Perforated poly contour back and seat Stacks 10 high Companion dolly available Model #: NNACCKC City Item #179920 – Option 1 City Item #179921 – Option 2
Finish – Option 1	Finish – Option 2
Storm White	Lunar Grey



# **Lounge Furniture - Seating**

Citi offers a contemporary timeless look that is finely scaled. The raised leg enhances the lightness of scale and provides easy access for cleaners. Cushions are sewn with double needle-stitched seams and sit high and firm, making it ideal for reception areas.

	Citi Lounge Chair Fully upholstered. 30" h x 30" w x 31" d Model #: 7875
	Citi Lounge Chair, Two Seats Fully upholstered. 30" h x 50.5" w x 31" d Model #: 7876
	Citi Lounge Chair, Three Seats Fully upholstered. 30" h x 72" w x 31" d Model #: 7877
Finish – Option 1	Finish – Option 2
Ash – Allante Vinyl	Black – Allante Vinyl

<sup>\*</sup>Additional sizes, finishes and products available. Please contact Space Planning (CPB) or your McCrum's Account Representative for additional details.

# **Lounge Furniture – Seating Continued**

Zola's light, sleek grace belies its superb strength and durability, making it an ideal solution for high traffic, intensive use reception areas and public spaces.



**Zola Lounge Chair with Arms** 

Model #: ZOL3 M1111



**Zola Armless Lounge Chair** 

Model #: ZOL3 M1101

## **Finishes**



Fabric Arms & Back Fluent Mulch



Fabric Seat Covet Estuary



# **Lounge Furniture - Tables**

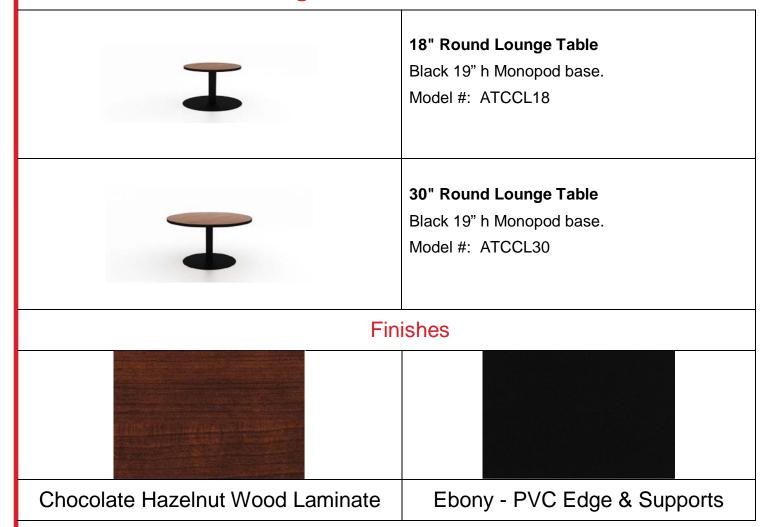
Zola Lounge Table  18" diameter x 15" h Silver Metallic Leg  Model #: ZOL4 18D15
Zola Lounge Table 30" diameter x 15"h Silver Metallic Leg Model #: ZOL4 30D15
Zola Lounge Table  18" w x 18" d x 15"  Silver Metallic Leg  Model #: ZOL4 181815
Zola Lounge Table  24" w x 24" d x 15"  Silver Metallic Leg  Model #: ZOL4 242415
Finishes



Chocolate Hazelnut Wood Laminate Silver - Legs

<sup>\*</sup>Additional sizes, finishes and products available. Please contact Space Planning (CPB) or your 31 McCrum's Account Representative for additional details.

# **Lounge Furniture - Tables**





# **Tables - Height Adjustable**



#### **Counterbalance Table**

30"d x 60"w table Adjustable between 27" to 43" high.

Model #: AQRE13060 City Item #179981

## **Finishes**



Congo Spruce - Laminate Tops



Ebony - PVC Edge & Supports

# **Tables - Height Adjustable Continued**

	Round Amigo Table  24" or 30" Round mobile table. Height-adjustable surface with contoured sides. Five star base with casters  Model # AARD24/No-Swivel – 24" City Item #179882  Model # AARD30/No-Swivel – 30" City Item #179673
	Triangular Amigo Table  24" or 30" Triangular mobile table.  Height-adjustable surface with contoured sides.  Five star base with casters  Model # AATR24/No- Swivel – 24"  City Item #179926  Model # AATR30/No- Swivel – 30"  City Item #179674
Finishes	
Congo Spruce Laminate Tops	Ebony - PVC Edge & Supports



# **Tables - Meeting**

	30" Round Table – Star Base Congo Spruce laminate Black bullnose edge and base.  Model #: GTC30 City Item #179675
	36" Round Table – Star Base Congo Spruce laminate Black bullnose edge and base.  Model #: GTC36 City Item #177495
Finishe	es es
Congo Spruce - Laminate Tops	Ebony - PVC Edge & Supports

<sup>\*</sup>Additional sizes, finishes and products available. Please contact Space Planning (CPB) or your McCrum's Account Representative for additional details.

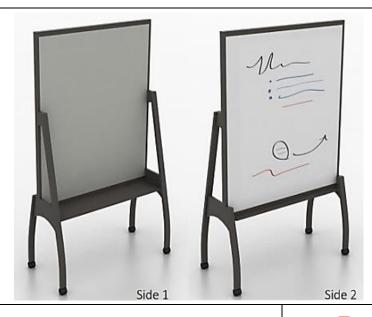
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# **Tables – Meeting Continued**

	42" Round table – Star Base Chocolate Hazelnut wood laminate Black edge and base.  Model #: GTC42
	48" Round table – Stretch Legs Chocolate Hazelnut wood laminate Black edge and base.  Model #: ATMCS48
	6 Person Meeting Table – Stretched Legs 36" x 72" table Chocolate Hazelnut wood laminate Black edge and base.  Model #: ATMRS3672
T	8 Person Meeting Table – Stretched Legs 42" x 84" table Chocolate Hazelnut wood laminate Black edge and base.  Model #: ATMRS4284
Finishes	
Chocolate Hazelnut Wood - Laminate	Ebony - PVC Edge & Supports



# **Accessories - Mobile Task Board**

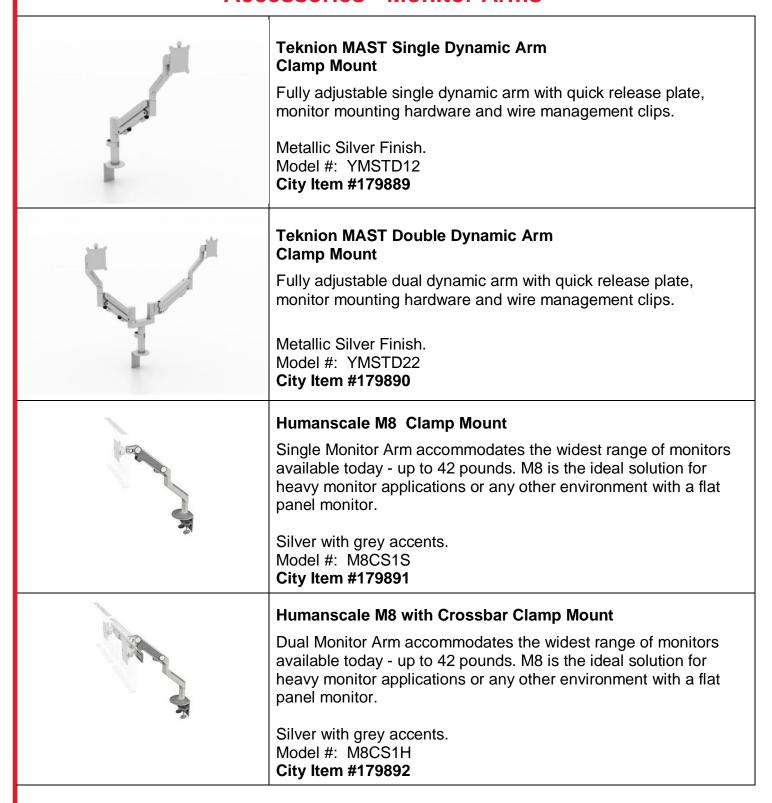


Mobile Task Board	Frame Finish	
Dry-erasable message board Upholstered tackable surface on opposite side Marker shelf and flip chart hooks Casters		
Tack Board Finish – Option 1		
36" wide Model - ASMT36 City Item #179883 48" wide Model - ASMT48 City Item #179885 60" wide Model – ASMT60 City Item #179887		
Tack Board Finish – Option 2		
36" wide Model - ASMT36 City Item #179884 48" wide Model - ASMT48 City Item #179886 60" wide Model - ASMT60 City Item #179888		

<sup>\*</sup>Additional sizes, finishes and products available. Please contact Space Planning (CPB) or your McCrum's Account Representative for additional details.

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## **Accessories - Monitor Arms**



# McCrum's

## **Accessories - Architectural Wall Picture Hooks**



#### On - Module Picture Hooks

Modular art hook for Altos walls. Installs vertically in Altos Rail.

Model #: QALTOS (Package of 6) City Item #179893



#### Off – Module Picture Hook

Art hooks with clear cord (package of 6). Can be installed anywhere along Altos fascia horizontals.

Model #: FMAHAC (Package of 6) City Item #179894



#### At-Your-Disposal Wastebasket

Polyethylene 5 gallon wastebasket. Moisture and impact-resistant, offers built-in UV inhibitors that withstand prolonged exposure to sun. Chrome painted base and rim.

Model #: 9796BL City Item #179895

# Order Procedure -

Every order request begins with Space Planning (CPB). Contact the MyCity website **http://mycity**.

From there select:

- 1) Tools & Resources
- 2) Services
- 3) Space Planning
- **4) Furniture Services** (right side of the page)
- 5) Request New Furniture

When the furniture needs have been determined through discussion with Space Planning (CPB). McCrum's will contact you to discuss the project, and arrange a site visit, if required. When these discussions are completed, McCrum's will generate a quote and send this back to your contact at Space Planning (CPB). They will review the quote and any additional information with you, and request revisions if necessary.

When the quote is approved, department buyers enter the requisition request in PeopleSoft (PACE) and Supply Management issues the purchase order to McCrum's.

This at-a-glance checklist will assist you to complete what is needed in the requisition on an approved quote.

#### Space Planning

- Request for Space / Interior Design Services
- Request an Employee
   Move
- Request a Group Move
- Request a Computer
   Only Move
- Request a Printer or Copier Move
- Request a Telephone Move
- Request a Fax Move
- Request a Furniture Move
- Edit My Saved Moves
- View My Submitted Moves

#### **Furniture Services**

- Request Surplus Furniture
- Request New Furniture
  - Furniture Repair
- Ergonomic Request

 1	
Site Location with correct address	
Grid location in downtown buildings	
Primary Contact Name	
Primary Contact Phone Number	
McCrum's Quote Number	
Product finishes (watch for TBA)	

If this information is not included the order may be delayed in processing. Your quote will detail the leadtimes for delivery from receipt of purchase order. Please let your contact in Space Planning (CPB) know if this is a time sensitive project. This will help us better service your furniture requirements.

McCrum's

**Remember:** transactional items like chairs and storage pieces can be ordered through the Shop@McCrum's website.

# Ordering in PeopleSoft – Online Catalog

To requisition furniture that you have found through the online catalog, **Shop@McCrum's**, begin with a copy of your Shopping Cart List and your PACE coding, and follow these easy steps. Tip: **TAB** through the screen to ensure all required information is included in the requisition.

- Enter FSCM click on employee requisitions
- Key in your User ID and password
  - o Click on:
    - Purchasing,
    - Requisitions,
    - Add
- Key in the Item ID from the first line of your Shopping Cart list. TAB \*\* Please
  ensure that all areas of the requisition that contain ship to/mailcode/location
  information have the correct numeric mail code as well as designated letter
  entered.
- 2) TAB to the required quantity (Req Qty) insert the number TAB to UOM. The price will be auto filled. Then TAB to or click the (+) to insert a second line. Explorer User Prompt will appear click OK. This will insert line 2. <u>Note:</u> to order two chairs in different fabrics one grey, one blue for example this will be a two line requisition.
- 3) Click on <u>Add Comments</u> and enter tagging, contact(s), phone numbers and delivery address. If you also have a quote, please enter the number here. Check the three send and shown boxes. Click **OK**
- 4) Click on <u>Schedule</u> at the bottom left of the page. Change the mail code/ship to if necessary.
- 5) Click on <u>Distribution</u> (under Req Qty). Insert or correct mail code in location box. At Distribution Information insert your PACE coding. Click **OK**. This returns you to the Schedule tab.
- 6) Click on **Save** and <u>record your requisition number</u> displayed at the top of the page for further tracking reference.
- 7) Please ensure you **receive** your product in PeopleSoft using the packing slip number / invoice or any of the paperwork you receive from the delivery person. *Entering a name or date in lieu of the packing slip number is not acceptable.* If a packing slip is not received, please contact Adrian Vandenberg at McCrum's at 403-212-3352.

<sup>\*</sup>Additional sizes, finishes and products available. Please contact Space Planning (CPB) or your McCrum's Account Representative for additional details.

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# **Project Checklist**

Before placing an order for a large project, reconfiguration, or installation, it is important to confirm these details when you submit the order approval with our team. Missing information will cause delays in processing the order, and can affect leadtimes on product arrivals.

This at-a-glance checklist will assist you to co	omplete what is needed.
Site Location	
Primary Contact	
Alternate Contact	
Requested Move In Date	
Finishes Confirmed	
Electrical Drawings	
Site Dimensions Confirmed	
Furniture Drawings approved	
Purchase order requisition completed	
Arrival Date confirmed	
End User notified	

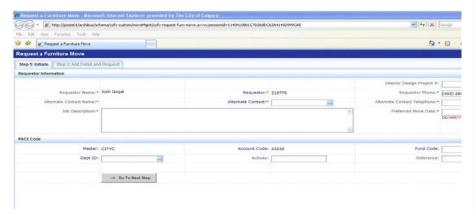


# Moves, Adds and Changes

Just like new furniture requirements, changes to existing furniture starts at the MyCity website **http://mycity**. Alternately, Space Planning (CPB) move coordinators Kendall Spielman, Rossalyn Fritz and Josh Gogal will be able to assist you over the phone.



From the Tools & Resources menu, select Services, and then Space Planning. On the right side of the page are options for various moves, adds and changes. After selecting which move you require, an entry screen will pop up for you to enter pertinent information. Please be sure to populate all required fields.



After the move has been saved and submitted, the move coordinator will contact you to schedule your move and discuss further instructions.

- Employee Move is 1 − 4 people, including furniture and contents.
- **Group Move** is more than 5 people, including furniture and contents.
- **Furniture Move** is for furniture to be relocated within the same space, or removal of existing furniture before new product is installed.
- **Surplus Furniture** Space Planning (CPB) assists departments in managing their excess inventory from reconfigurations, moves, and department changes. Surplus furniture are moved off-site for future use by any department. Surplus furniture is requested through the Furniture Services menu on the Space Planning site. This furniture is repurposed "as is" and the overall condition cannot be guaranteed.

## Request for Space / Interior Design Services Request an Employee Move Request a Group Move Request a Computer Only Move Request a Printer or Copier Move Request a Telephone Move Request a Fax Move Request a Furniture Move Edit My Saved Moves View Mv Submitted Moves Furniture Services Request Surplus **Furniture** Request New Furniture Furniture Repair Ergonomic Request

Space Planning

<sup>\*</sup>Additional sizes, finishes and products available. Please contact Space Planning (CPB) or your McCrum's Account Representative for additional details.

# Warranty & Service Information

Is your chair sinking when you sit in it? That's a broken gas lift.

Does the height adjustable corner move too slowly, or too quickly when you press the paddle? The tension will need to be adjusted.

Does the drawer on your pedestal or lateral file creep open inexplicably on its own? It mostly likely just needs to be re-leveled.

These simple adjustments can all be handled by the McCrum's Service Division. The City of Calgary process requires that all requests be submitted to Wendy Good-Voyer in Space Planning (CPB). She will gather the necessary information and take your PACE coding for any chargeable service, then coordinate with McCrum's to get a service technician out to you quickly – often in as little as 24 hours.

The McCrum's Service Division can assist with:

- Seating Repairs
  - Replacement casters for carpet & tile
  - o Replacement gas lifts
  - o Chair bases
  - o Mechanism repair & replacement
  - Reupholstery & cleaning of chairs
  - Leather repairs & conditioning
- Workstation Repairs
  - Assembly
  - o Leveling
  - Reconfiguration, assembly & resizing
  - o Furniture touch ups done on-site
  - Drawer suspension repair
  - Reupholstery & cleaning panels
  - Cut downs & custom modification to existing products
  - Legal & letter file bar replacement
  - o Lock installation, repair, and key replacement
- Boardroom & Meeting Tables
  - Leveling
  - Resizing
  - o Furniture touch ups done on site
  - Refinishing
  - Installing power & data solutions
- Keyboard tray, task light & accessory installation
- Grommet hole cutting
- Cable & wire management solution
- Pre/Post move occupancy evaluation
- Preventative maintenance programs
- Tackboard, whiteboard & picture hanging





# Your Account Management Team



#### Louise Simard-Young, Account Executive

Louise is the team leader and responsible for assigning projects to the other team members, site measurements, assisting with space planning and product selection, and special project quoting.

E: <u>Isimard-young@mccrums.com</u> T: 403.212.1519 C: 403.616.9801



#### Adrian Vandenberg, Account Executive

Adrian is responsible for assigning projects to the other team members, site measurements, assisting Corporate Properties with product selection, and special project quoting.

E: <u>avandenberg@mccrums.com</u> T: 403.212.3352 C: 403.333.1949



#### Josh Gogal, Project Coordinator

Josh handles all the logistics to have furniture installed, moved, and stored. His day-to-day knowledge of The City sites, personnel, and procedures makes Josh a key player on our team.

E: Josh.Gogal@calgary.ca T: 403.268.1721 C: 403.212.6449



#### Janet Pelrine, Project Coordinator

Janet coordinates deliveries & installs with corporate properties, trouble shoots site issues, and also completes pre site inspections, site measurements, and quotes when required.

E: jpelrine@mccrums.com or shop@mccrums.com T: 403.560.5479



#### Tiffany Frodsham, Customer Service Representative

Tiffany also manages all orders and their progress, updating crucial dates in the database, distributing new quote requests through the Shop at McCrum's email address, and coordinates deliveries with Josh and McCrum's Logistic Center.

E: tfrodsham@mccrums.com or shop@mccrums.com T: 403.212.6447

# **McCrum's Office Furnishings**

5310 – 1 Street S.W. Calgary, AB T2H 0C8

www.mccrums.com